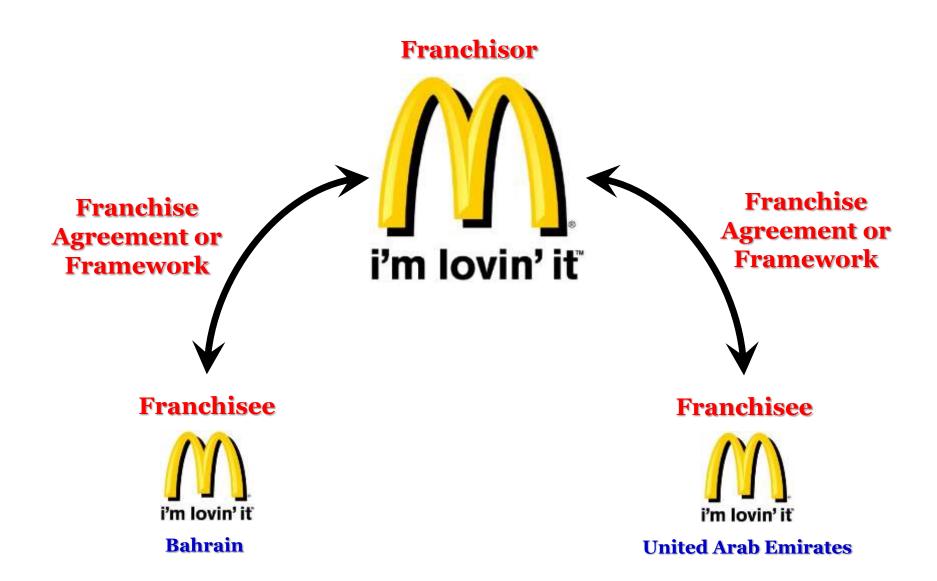




Franchising

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Franchising: is a method of marketing, distributing and selling of a product or a service



Facts

- \$1 trillion of goods and services
- 768,000 franchise outlets
- New outlet every 8 minutes
- 300 different types of industries and businesses

Franchisor Advantages

- 1. Low expansion risks
- 2. Low capital investment to expand / International expansion
- 3. Higher Return on Investment
- 4. Better market observation / Strategic planning more effective
- 5. Faster growth
- 6. Low involvement in daily operations / Less personnel costs
- 7. Highly motivated franchisees to accomplish work and operate units
- 8. Franchisees maintain steady quality control
- 9. Minimum overheads and costs
- 10.Brand awareness
- 11. Low advertising costs

Franchisee Advantages

- 1. Risk reduction & safety its an established brand proven and tested
- 2. Low capital investment
- 3. Initial & ongoing support: Technical, managerial, sales and marketing
- 4. Standardized products & services
- 5. Standardized financial & accounting systems
- 6. Operations manual provided
- 7. Use of franchisor's secret methods
- 8. Collective buying power
- 9. Market research
- 10. National & international advertising programs
- 11. Ongoing research & development
- 12. Quality control standards
- 13. Supervision & consulting readily available
- 14. Faster growth
- 15. Site selection guidance and Turnkey operation (in some franchises only)
- 16. Uniform packaging

Obligations

	Franchisor	Franchisee
Site Selection	Probably oversees, may choose	Chooses with approval
Design	Provides prototype design	Implements design; pays
Employees	General recommendation	Actually hires and supervises
Menu	Set by franchisor	Changed only by approval
Prices	Recommends	Decides actual prices
Supplies	May offer bulk purchasing program; lists approved suppliers; lists quality requirements or provides	Complies with program
Advertising	Designs national program; suggests local amount	Pays into advertising fund gets franchisor approval
Quality control	Sets standards; trains and inspects	Trains employees; carries out system

Disadvantages

- Costs may be higher than you expect
- Their Way or The Highway
- Lack of creativity and personal decisions
- "Guilt by Association"/ Bad news spreads quick
- Reduced risk doesn't always mean large profits
- Limited transfer of franchise
- Limited Growth/Expansion
- Cultural Behavior and traits

Processing Franchises













Service Franchises

















Distribution Franchises





















Franchise Costs

- Franchise fee / Entering the system fee
- Infrastructure and store build up cost
- Royalty fees from gross revenue/Service management fee/mark up
- Advertising Fee
- Management Fee

How is the initial fee determined?

- Size of territory
- Potential market
- Number of possible units
- Cost of initial training and support for the franchisee

Is your business ready for franchising?

- Credible
- Unique
- Teachable
- Return

Useful links

- entrepreneur.com
- franchise.com
- franchise.org
- franchisedirect.com
- thebfa.org (UK)
- eff-franchise.com

Franchising is not for every one

Franchising needs more than money

It needs YOU!